

Compact design Enhanced productivity

Their compact design, low power consumption¹, reduced intervention² and fast First Page Out Time (FPOT)³ make the Epson WorkForce Enterprise AM range the ideal way to increase your productivity.



Compact design

Our 'C' shaped paper path makes the AM range more compact, as well as allowing a single access point for paper jams. Despite their slim design, they boast a high paper capacity (max. 5,150 pages), fast FPOT and high scan speeds (up to 70ipm single/140ipm double). The intuitive user interface and solutions shared across the A4 and A3 AM series, creates seamless operation.

Ultra efficient energy consumption

Save energy with the lowest power consumption in their class thanks to Heat-Free printing technology⁴. The Heat-Free printing technology means low power consumption¹, helping you reduce the environmental impact of your business operations. Thanks to fewer replacement parts and consumables², there aren't as many parts that can wear out, which saves time in maintenance intervention.



Efficient performance

Automatic duplex printing, single-pass duplex scanning, fax* and copying, along with PDL compatibility, including PCL and PostScript 3, mean these business inkjets make any job easy and efficient. They also feature a simple paper path and non-contact printing which allows it to print on a wide range of media including recycled paper and envelopes.

Added choice

The large (10.1") Smartphone-like User Interface allows for seamless setup and use, along with mobile printing and scanning. Tools and software such as Epson Print Admin*, Epson Print Admin Serverless* aid your print security requirements, as well as scan workflows with Document Capture Solution Suite. Compatibility with embedded Solutions such as OCR*, IP-Fax* and easy remote diagnosis with Epson Remote Services all boost additional functionality to the device. Vertical market needs are addressed through the compatibility with 3rd party solutions thanks to the Epson Open Platform.

*Optional



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Product specifications

Model	AM-C400	AM-C550	AM-C550z*	AM-C4000	AM-C5000	AM-C6000	AM-M5500
Printing method	Precision Core™ Print Head						
Minimum droplet size / ink technology	3.8 pl, With Variable-Sized Droplet Technology / DURABrite Pro						
Panel size	10.1" Touch Screen						
Finisher option	–	–	Requires mandatory inner finisher (C12C939551) to operate.	Yes	Yes	Yes	–
First page out time ³ (FPOT) (Seconds)	4.9	4.3	5.5	6.0	5.1	4.5	4.8
Printing speed ISO/IEC 24734	40 ppm	55 ppm		40 ppm	50 ppm	60 ppm	55 ppm
Duplex printing speed ISO/IEC 24734							
Scan speed (simplex / duplex)	50 / 100 ipm			60 / 120 ipm			70 / 140ipm
Maximum printing resolution				600 × 2,400 dpi			
Maximum recommended monthly print volume	30,000			60,000			
Recommended monthly print volume (pages)	3,000 - 30,000	4,400 - 30,000		4,100 - 60,000	5,000 - 60,000	8,500 - 60,000	6,800 - 60,000
Maximum monthly duty cycle (pages)	384, 000						
Ink yield (pages in mono / colour) ⁵	31,500 / 28,000			50,000 / 30,000			69,000
Interpolated resolution	9,600 dpi (max)						
Advanced document integration	Scan to Email, Scan to PC, Scan to Cloud Services (SharePoint Online, Teams, OneDrive, OneNote ⁷ , Google Drive with Epson Document Capture Pro & Epson Connect), Scan to FTP, Scan to Network folders, Scan to USB						
Output formats	JPEG, PDF, TIFF						
Scanner type	Contact image sensor (CIS)						
Fax type & page memory	Walk-up black and white and colour fax capability Up to 550 pages. Up to 550 pages / 6 MB (ITU-T No. 1 chart)						
Fax functions (optional)	PC Fax, Fax to E-mail, Memory Reception, Auto Redial, Fax to Folder, Broadcast Fax, Fax Preview, Polling Reception, IP-Fax (option requires Fax card)						
Interfaces	Hi-Speed USB – compatible with USB 2.0 specification, Ethernet Interface (1000 Base-T / 100-Base TX / 10-Base-T), Wireless LAN IEEE 802.11a/b/g/n/ac, Wi-Fi Direct, Wireless LAN a/n (5 GHz). Using optional Wi-Fi dongle.						
WLAN security	EP 64 Bit, WEP 128 Bit, WPA PSK (TKIP), WPA2 Enterprise, WPA3 Enterprise, WPA2 PSK (AES)						
Paper formats	A4, A5, A6, B6, C4, C5, C6, DL, No. 10 (Envelopes) Letter, Half Letter, Executive, Oficio, Folio, Legal, User defined			A3, A4, A5, A6, B6, C4, C5, C6, DL, No. 10 (Envelopes), Letter, Half Letter, Executive, Oficio, Folio, Legal, User defined			
Standard paper input	Standard cassette 500 + Multi-Purpose tray 100 pages			Standard paper input Standard cassette 500 + Multi-Purpose tray 150 pages			
Output tray capacity	300 Sheets			500 Sheets			
Paper tray capacity	600 sheets Standard, 2,100 sheets Maximum			1,150 sheets Standard, 5,150 sheets Maximum			
Optional paper tray(s)	1 x single cassette 500 pages, 1 x dual cassette 1,000 pages			2 x single cassette 500 pages, 1 x dual cassette 1,000 pages			
Duplex ADF capacity	100 pages			150 pages			
Energy use (TEC)	0.19 kWh/week	0.21 kWh/week	0.24 kWh/week	0.22 kWh/week	0.23 kWh/week	0.25 kWh/week	0.22 kWh/week
Product dimensions (Width x Depth x Height) ⁶	465 x 490 x 570 mm		722 x 490 x 570 mm	555 x 620 x 963 mm			
Product weight (excluding consumables)	56.3kg		74kg	99.4kg			97.2kg
Compatible operating systems	MAC OS 10.15 + or later, Mac OS 10.10.x, Mac OS × 10.11.x, Mac OS × 10.12.x, Mac OS × 10.13.x, Mac OS × 10.9.5 or later, Windows 10 (32/64-bit), Windows 11, Windows 7 (32/64-bit), Windows 8 (32/64-bit), Windows 8.1 (32/64-bit), Windows Server 2003 R2 x64, Windows Server 2003 SP2, Windows Server 2008 (32/64-bit), Windows Server 2008 R2, Windows Server 2012 (64-bit), Windows Server 2012 R2, Windows Server 2016, Windows Server 2019						
Epson Solutions Compatibility	Epson Open Platform, Epson Print Admin (EPA), EPA Advanced Workflows, EPA Serverless, Epson Remote Services (ERS), ERS ES-Agent, Epson Device Admin, Document Capture Pro (DCP), DCP Server, Document Capture for Mac, Epson Connect, Embedded OCR, Print Sets, IP-Fax, Erase Red Colour.						

¹ Please visit epson.eu/workforce-enterprise for more information. ² This explanation is only applicable for MicroPiezo fundamental advantage in principle. Product performance may vary. ³ Time between the receiving print data, to the complete exit of the first page. For detailed information on printing speeds please visit epson.eu/workforce-enterprise. ⁴ Please see epson.eu/workforce-enterprise. ⁵ Approx. page yield. Actual yield will vary depending on images printed and usage conditions. For more information visit epson.eu/pageyield. ⁶ Dimensions without options and not including LCD panel. ⁷ Only with Epson Document Capture Pro. ⁸ The WorkForce Enterprise AM-C550z printer requires a mandatory inner finisher (SKU: C12C939551) to operate. This is not included with the printer and must be purchased separately. Contact your local Epson representative for further information.

For up-to-date specifications please visit epson.eu/workforce-enterprise



Please recycle responsibly